

Synergy ITC Privacy and Security Policy

Pitsco Education is a leading developer and provider of STEM education curricula, materials, and equipment. Our cloud-based solutions are designed to provide reliable privacy and security to our users and customers.

Protecting the online privacy and security of our users' and customers' data and information is important to us. This privacy and security policy explains how student and user data and information are protected. Without notice to current users, Pitsco Education may update this policy at any time and the new version will immediately become effective for all current and future users.

Privacy

- By design, *Synergy ITC* does not require personal student data or information to be used in order to function properly. Teachers or other users have the option to use identity parameters other than students' names, school ID numbers, or social security numbers. Teachers or other users may assign arbitrary user names and IDs for students whose information is tracked in *Synergy ITC*.
- Pitsco Education does not share, distribute, or otherwise use any student information or data collected through *Synergy ITC* other than to ensure the efficacy of the program or as may be required by law.
- *Synergy ITC* does not require that personal user data be provided to set up or use a student account. Each account can be set up using arbitrary identification information.
- *Synergy ITC* user data is not shared, used, or sold for marketing purposes by Pitsco Education.
- *Synergy ITC* is contained and operated on dedicated servers leased by Pitsco Education and secured independently (see Amazon Web Services [security and privacy policy](#)). Amazon Web Services implements reasonable and appropriate measures designed to help Pitsco Education secure its content against accidental or unlawful loss, access, or disclosure.

Security

- *Synergy ITC* uses a single sign-on authentication system.
- Pitsco Education reserves the right to access and evaluate user performance data housed within *Synergy ITC* for the purpose of helping determine program efficacy and future improvements/modifications.
- Hosted data might include personally identifying information if the teacher/user opts to include or provide that information.
- Neither Pitsco Education, nor any of its parent companies, holding companies, affiliates, or assigns, will be liable for the release of any personally identifying information that is accessed through *Synergy ITC*, if such access is the result of the misuse or fault of a licensed end user of this product or is the result of ineffective security measures and safeguards in place by the end user. The end user is defined as a student, teacher, or administrator licensed to use the product.

Contacting Us

If you have questions or concerns about this privacy and security policy for *Synergy ITC*, contact us via:

- Phone: 800-774-4552 or 800-828-5787
- Email: support@pitsco.com
- US Mail: Pitsco Education, P.O. Box 1708, Pittsburg, KS 66762